Understanding Your Utility Bill

Detailed Usage
This section displays a comparative history of water usage, broken down by house and irrigation meters, if applicable. Also displayed is the length of each billing cycle, gallons used and average daily gallons used for each time period.

Mailing Your Bill
To ensure timely and accurate posting of your payment, please detach and return the bottom portion of the bill along with your payment.

Account Summary
This section displays your basic account information, including due date and account number, needed when paying online or by phone, or when calling the Utility Billing Office for assistance.

Billing Summary
This section displays service dates, billing dates, services provided, meter readings and current usage in thousand gallons.

General Comments
Visit www.auburnalabama.org
- View Your Bill
- Make Payments
- View Consumption History
Free, Easy, and Convenient.

You may find important messages from the City of Auburn or Utility Billing Office in this space.