



The Water Works Board of the City of Auburn

1501 W. Samford Avenue

Auburn, Alabama 36832

Phone : (334) 501-3050

Fax : (334) 501-7292

serviceorders@auburnalabama.org

Please fill out the information below clearly and precisely. Please contact the Utility Billing Office by phone, fax, or email if you have questions and/or concerns regarding deactivation of an account.

NOTE- Service can usually be disconnected the same day, except during peak work periods, as requested provided we receive the request by 1:00 p.m. CST.

ACCOUNT DEACTIVATION REQUEST

Name on the Account _____

Social Security number _____ (last four digits)

Account Number and/or Customer ID Number _____

Current address of service _____

Forwarding Address (for refund and/or final bill) *Please include city/state/zip code

Email Address : _____

Service De-Activation Date: _____ Phone Number: _____

By submitting this form, I certify that I am the person described above and that I am submitting this form to approve the disconnection of service in my name with the Water Works Board of the City of Auburn.

Signature _____ Date Signed _____