More than 35 years ago, we conducted our very first Citizen Survey to gauge how you, our residents, feel about the services we provide, how we operate and what we should work on. Since its inception in 1985, the Citizen Survey has been a regular part of our planning processes. Its long history gives us trend data that helps us measure where we have improved or where we need to do better. This feedback and data inform how we prioritize our budget and shape the City's policy decisions.

Formerly an annual survey, the now biennial survey aligns with the City’s two-year budget. To ensure survey results are statistically valid, the survey is conducted according to best practices by ETC Institute, a leading firm in the citizen survey field.

If you’ve participated in the survey before, some questions will seem familiar, reflecting core questions that stand the test of time and help us track public opinion. You will also see new questions designed to gather your thoughts on current initiatives. The feedback you give us is vital.

The 2022 Citizen Survey will be mailed in February to a random selection of Auburn residents. If you’re one of this year’s recipients, please take a few minutes to fill out the survey and return it in the included, postage-paid envelope, or complete the survey online at the link provided. Online participants will be required to enter their address at the end of the survey to make sure only those originally selected for the random sample are counted in the study. ETC Institute will follow up on these mailings by email to encourage participation.

The survey is completely confidential. All data will be reported to the City by census block — we will not receive any name or address information. We truly value your input and look forward to hearing how we can better serve the Auburn community. To see past Annual Citizen Survey results, visit auburnalabama.org/survey. Have questions? Reach out at (334) 501-7260 or webocm@auburnalabama.org.

Arbor Day celebration, tree giveaway

The Auburn Tree Commission will host its annual Arbor Day Celebration on Saturday, Feb. 26, from 8:30 a.m.-noon at the TCBY on Dean Road, Publix at Moore’s Mill and Publix at Cary Creek. The Tree Commission will hand out American Fringetree and Tulip Poplar seedlings to citizens free of charge while supplies last. Planting instructions will be included.

In honor of the Tree Commission’s efforts and the Arbor Day Celebration, Mayor Ron Anders has declared Feb. 26, 2022, to be “Arbor Day” in the City of Auburn.

The National Arbor Day Foundation has recognized the City of Auburn as a Tree City USA for the last 38 years. In addition, the City of Auburn received the Tree City USA Growth Award for the third consecutive year, highlighting innovative programs and an increased commitment to urban forestry. For more info, contact the Landscape and Sustainability Division at 334-501-3000.
One of those people was Catrina Cook, current Environmental Services director, who worked with Tim for more than 20 years. “Working with Tim has been a pleasure,” Cook said. “His graciousness with the people he worked with, his understanding of public service and his ability to manage others has always impressed me. His achievements with the City made quite an impact.”

As he prepares to spend more time with his nine grandchildren and travel with his wife, Tim’s direction, kindness and hard work have contributed to the success of not only the departments he has managed but also the success of the City he has bound him,” City Manager Megan McGowan Crouch said. “He has served Auburn with expertise, humility and strong leadership, and he leaves a legacy of excellent public service.”