CITY OF AUBURN AUBURN UNIVERSITY YARBROUGH TENNIS CENTER POLICY STATEMENT

STANDARD OPERATIONAL PROCEDURES YARBROUGH TENNIS CENTER

Revised: 12/12/08

HOURS OF OPERATION

9:00 a.m. - 9:00 p.m., Monday thru Friday; 8:00 a.m. – 9:00 p.m. Saturday and Sunday. Hours and days subject to change due to weather, football games, etc.

POLICIES AND PROCEDURES

- 1. No smoking in the building.
- 2. No loitering.
- 3. Proper tennis attire is required (includes shirt at all times).
- 4. Flat soled tennis shoes only, no running shoes or cross trainers.
- 5. No pets, skateboards, scooters, bicycles, alcoholic beverages, tobacco products, food (food may be eaten in designated areas).
- 6. Equipment used in designated areas only.
- 7. Children need to be supervised by parents at all times.
- 8. No hitting/throwing balls against walls in the facility or climbing on the furniture/fences.
- 9. Announcements for the bulletin board, as well as flyers to be posted, must be submitted and approved by the Director of Tennis.
- 10. The City of Auburn/Auburn University Yarbrough Tennis Center is not responsible for personal items left unattended, lost or misplaced.
- 11. Report any accidents or incidents to staff immediately.
- 12. Guide or assistance dogs for the handicapped are the only animals that will be allowed in the building.

- 13. No parking in the handicap section of the parking lot unless the vehicle has a handicap sticker.
- 14. Parking available at both the clay and AU sides. No parking in the roundabout drive. Emergency vehicles need to have quick access to that area.
- 15. No gambling allowed.
- 16. Use, sale or possession of alcoholic beverages or controlled substances, or being under the influence of said substances and refusal to leave the premises is prohibited.
- 17. Theft or vandalizing of city property or property belonging to a private party will result in possible criminal charges.
- 18. Use of verbal or physical threats toward staff or others or indulgence in offensive, obscene, or illegal conduct is prohibited.
- 19. Any violation of rules, regulations, policies and/or procedures pertaining to the use of the facility may result in restriction from future use and charges may be filed for damages.
- 20. All rules and regulations pertaining to the use of the facility as established by The City of Auburn/Auburn University Yarbrough Tennis Center will be strictly enforced.
- 21. Patrons should use the designated area for walking pets.

COURT PROCEDURE - INDOOR AND OUTDOOR

- 1. Reserved courts for Auburn matches and set practices (all court availability subject to change).
- 2. Auburn University has 3 courts reserved at all other times. They will give 30 minutes notice for players using courts to finish.
- 3. Players on court the longest will be the first asked to leave. Rain check given if on court under one hour.
- 4. Court rental one and one half hours.

MEMBERSHIP PLAN

- 1. Clay Court
 - a. Individual \$250

- b. Family \$400 (college student covered under family insurance or under 22 years of age)
- c. Junior \$120
- d. Per time fee \$5.00
- 2. Hard Court
 - a. Individual \$125
 - b. Family \$225
 - c. Junior \$75
 - d. Added to Clay Court \$50 Individual/\$100 Family
 - e. Per time fee \$3.00
- 3. Indoor
 - a. Individual \$200
 - b. Family \$350
 - c. Junior \$150
 - d. Added to Clay Court \$100 Individual/\$250 Family
 - e. Per time fee \$7.50
 - f. Monthly Draft
 - 1) Two months up front.
 - 2) Prorate memberships to one ending date of Sept. 30.
- 4. Member Benefits
 - a. Receive discounts on clinics, lessons, pro shop, ACTA events.
 - b. Discounted fee (\$6.00) to move indoors if rained out while playing and court usage has been over one hour.

- c. Discounted ball machine fee.
- d. Free locker rental.
- e. No charge to reserve meeting room.

CHECK IN PROCEDURE

- 1. All members and nonmembers must sign in or show membership card at front desk.
- 2. Credit cards, checks, cash accepted no money higher than a \$50 bill.
- 3. Staff will assign courts.

RESERVATION PROCEDURES

- 1. Members may reserve courts two days in advance.
- 2. Members can only reserve at the facility of which they are a member and can only reserve one court under their name.
- 3. Courts are reserved for one and one half hours.
- 4. Court Precedence (Indoor/Outdoor)
 - a. Auburn University matches and practices (court policy states Auburn has priority).
 - b. Tournaments and events (some courts will be held in reserve for the public to play on).
 - c. Programs / City
 - d. Leagues (local or USTA)
 - 1) Fees (nonmember)
 - a) Hard courts \$3.00
 - b) Clay courts
 - 1. CORTA League \$4.00
 - 2. Local (USTA) \$5.00

- c) Indoor courts
 - 1. CORTA League \$6.00
 - 2. Local (USTA) \$7.50
- e. Members with reservations
- f. Nonmembers
- g. Teaching Pros/Clinics
- 5. Court Precedence Clay
 - a. Tournaments and events
 - b. Leagues (local or USTA)
 - 1) Fees (nonmember)
 - a) Hard courts \$3.00
 - b) Clay courts \$5.00
 - c) Indoor courts \$7.50
 - c. Members with reservations
 - d. Nonmembers
 - e. Teaching Pros/Clinics

I. WEATHER PROCEDURE

- 1. Clay courts
 - a. Frozen Options Hard courts/Indoor courts
 - b. Raining Options Indoor courts
- 2. Hard courts Option Indoor courts
- 3. Play will resume after inclement weather when tennis center staff has determined the courts are playable.

- 4. Rain check
 - a. No rain check given after one hour.
 - b. No refunds will be given.

GENERAL INFORMATION

- 1. As long as outdoor courts are playable, leagues and clinics will remain outside.
- 2. Sweep and line courts and return equipment to designated areas.
- 3. Rotate start of banks for courts/lights wear and tear.
- 4. Restrooms
 - a. Showers, lockers and handicap bathrooms in men's and women's bathrooms.
 - b. Locker fee for nonmembers \$3.00.

LOST AND FOUND PROCEDURES

- 1. An area is provided in the equipment room to store lost and found items.
- 2. Items not claimed will be removed on a monthly basis or when needed. These items are donated to the Thrift Shop at Boykin Community Center, 821-1014.